



How we have helped our patients and their families...

My wife, Mary has Alzheimer's Disease. She needs assistance with personal care and eating, and uses a wheelchair when she leaves the house. We were new in the area when we called Home Care Services of RI nearly three years ago. They came to the house and spoke with me and Mary. We both felt very comfortable with them. They came across as responsible, competent and caring, so we went with them, and I'm glad we did. We think they're 5-Star.

A caregiver comes in to help Mary a total of 24 hours a week, in the mornings and some early afternoons. We have had very responsible CNA's and our current ones have been with us for more than a year. They are so familiar with what has to be done that I can leave to run errands, keep medical and dental appointments, and even get to a health club once in a while.

Dean Stahl, North Smithfield, retired

I worked for another home care agency, and spent my days caring for other people's family members. Like so many in our situation, I was also helping my father with my mother's care as she slipped away from us due to ALS. As my mother was in need of services and I was in the field of offering services, I thought it would make sense to have my mother as my own patient. Unfortunately, the policy of the agency I worked for at the time didn't allow for that, so every day I'd go to work, leaving my mother's care to someone else.

HCSRI suggested that with my background and credentials I might consider actually working for them as my mother's caregiver, thereby allowing me to spend valued time with her. My mother has since passed away and I will never forget the gift I was given to have been able to care for her during the last 2 years of her life. It was an offer from the heart, and a true gift of time. HCSRI made it possible for me to give support to my father and my mother, while also supporting myself. It was like a God-send. HCSRI is truly a compassionate company.

Michelle Beausoleil, Woonsocket

My son Casey needs considerable care every day. We have three RNs who take turns. Each day one of them is always there to help get him ready for school, go on the bus with him, stay with him during the school day, and come home with him after school.

Before moving to Rhode Island from Massachusetts four years ago, I worked with several care providers who could not fill my son's allowable schedule. I ended up co-vending with three and four agencies to co-ordinate his care. With HCSRI, I have a lot of help. They do all the coordinating and scheduling of additional help when it's required and really go the extra mile.

Over the past 4 ½ years Casey has developed a rapport with his RN's. He lights up when they come in the door. They have a personal touch and are wonderful to work with. When it comes to knowing what a family needs to take care of a pediatric patient, the staff understands completely. They get it.

Sharon MacBeth, Lincoln